# TERMS & CONDITIONS

## **PAYMENT**

A non-refundable deposit of £50 is required to confirm your place on your chosen course paid via my website through PayPal. The balance of the course fee (minus any deposit paid) must be paid in full at the first session of the course.

Course fees are non-refundable except under exceptional circumstances.

Flexible payment terms must be agreed in advance.

### **CANCELLATIONS**

In the event of cancellation by a participant prior to the start of the course, the deposit is non-refundable. In the event of cancellation by a participant after one or more sessions of the course have been completed, no refund will be given. In the unlikely event of cancellation of a course by myself, Jennie Birtwistle of Jentle Hypnobirthing, attempts will be made to reschedule. If this is not possible, or alternative dates cannot be agreed, a full refund of the total fee will be given. In the unlikely event of cancellation of an individual session by myself, Jennie Birtwistle of Jentle Hypnobirthing, attempts will be made to reschedule. If this is not possible, or if alternative dates cannot be agreed, a refund for sessions not yet taken will be given. If it is not possible for all couples within a group to agree an alternative date then provision will be made for individual couples. The refunded fee per session will be calculated as the total fee, after deduction of the £50 deposit, divided by the number of sessions in the course. No refund will be made for sessions already taken.

### RESCHEDULING SESSIONS

For participants taking a private one to one course, 48 hours notice must be given in changing appointment dates or times. Where this is not done, the participants will be liable for the session fee calculated as the total fee, after deduction of the £50 deposit, divided by the number of sessions in the course.

Exceptions may be made in exceptional circumstances.

#### **GENERAL**

Participants take part in Hypnobirthing sessions with the understanding that the content of the course is in no way intended to be represented as medical advice. Participants should seek the advice of a health-care provider to answer any health-related or pregnancy-related issues surrounding their pregnancy, their labour, or their birth.

Date: 10/10/2025 Review Date: 10/10/2026